



Subject: Welcome to Imagine Salon & Spa!

Let's Make Your First Appointment Extra Special 🌸

Dear New Guest,

We are delighted to welcome you to Imagine Salon & Spa, where beauty and relaxation come together to create a truly rejuvenating experience. As a valued new client, we wanted to reach out personally to ensure that your first appointment with us exceeds your expectations.

At Imagine Salon & Spa, we believe in providing exceptional service and personalized attention to every client. To ensure we allocate enough time and resources for your specific needs, we kindly request that you reach out to us directly to schedule your **first** appointment. This will allow us to tailor the perfect service for you and ensure you receive the attention you deserve. You can contact us by phone at 902-832-5218 or by replying to this email.

To further enhance our efficiency and accommodate more clients, we have implemented a deposit policy for certain services and time slots. This policy helps us prevent no-shows and ensures that valuable appointment slots are reserved for those who truly need them. If your desired service or appointment time requires a deposit, we will kindly guide you through the process during our conversation.

Rest assured that any information shared with us is handled with the utmost confidentiality and security. Your trust is of paramount importance to us, and we have implemented industry-standard measures to safeguard your personal information.

We understand that life can be unpredictable, and unforeseen circumstances may occasionally lead to appointment changes or cancellations. Please note if a cancellation is necessary, and you do so within our cancellation guidelines there will not be any charges to you. To understand our cancellation policy better please visit <http://imaginesalonspa.ca/about/policies> for more information.

By working together, we can create a seamless and enjoyable salon experience for you. We truly value your time, and we appreciate your cooperation in helping us serve you and all our clients efficiently.

We look forward to speaking with you soon and scheduling your first appointment at Imagine Salon & Spa. Our friendly team is here to answer any questions you may have and assist you in finding the perfect appointment that suits your needs.

Thank you for choosing Imagine Salon & Spa. We can't wait to help you look and feel your best!

Warm regards,

Guest Services

Imagine Salon & Spa

902-832-5218

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